

## HVAC SERVICE TECHNICIAN/ INSTALLER

Job Description

Herchenbach Mechanical Inc. is a family owned and operated HVAC Company and has served Lake County residents for over 35 years. We are looking for a qualified HVAC Technicians to assist our growing company. This position is responsible for maintenance and repair of residential and light commercial heating and cooling systems. Only qualified applicants will be considered.

## Responsibilities:

- Furnaces (all types including high efficiency, variable speed and modulating) must understand sequence of operation certification of training a plus
- Maintenance of HVAC equipment for residential/commercial clients filter changes, tune ups, etc.
- Air Conditioners (all types including heat pumps and multiple stage)
- Work with Rooftop units and unit heaters. Other HVAC equipment.
- Trouble-shooting & Repair of Residential systems
- Recognize "potential-break-down issues" and make appropriate recommendations
- Be comfortable and professional when speaking with customers
- Diagnose electrical and mechanical faults for HVAC systems
- Perform duties such as: Cleaning, adjusting, repairing systems, and performing warranty services
- Perform emergency repairs promptly and efficiently
- Ensure compliance with appliance standards and local codes
- Ability to use power tools and ladders of all types
- Responsible for maintaining truck inventory and keeping truck neat
- Alternating on-call schedule
- Work directly with consumers

## Requirements:

- High School Diploma or equivalent
- Minimum 2 years HVAC experience
- Customer Service experience: 3 years preferred
- Must be able to pass background & drug screening and have clean driving record
- Previous dispatch experience and Boiler experience a plus
- Ability to work in a team environment & team player
- Good attitude and ability to adapt and thrive in a fast-paced environment
- Professional demeanor and interpersonal skills
- Strong verbal and written communication skills
- Must be able to lift up to 50 lbs.
- Must possess own tools
- Ability to manage priorities and workflow processes and attention to detail
- Versatility, flexibility and a willingness to work within constantly changing priorities
- Ability to commute to Gurnee office location on a daily basis w/ reliable transportation
- EPA Certification
- NATE Certified is a huge plus

## Benefits:

- Paid vacation
- Holiday Pay
- Health, dental & vision insurance
- Retirement Plan (after two years @ full time employment)

Job Type: Full-time Salary \$20- \$35 /hour (Pay depends on experience and/or qualifications)